

# Nillumbik Community Health Service

Services are provided through individual consultations both at the Service and for some programs in the clients home. We also provide a range of education and support groups and activities based both at the Service and at other locations across the Shire.

- Community Health Nursing
- Counselling / Case Work (crisis, couples / families, young people)
- Dental (Preschool, Emergency, General, Dentures)
- Dietetics
- Disability Case Management
- Emergency Financial Relief
- Health Information
- Maternal & Child Health / Immunisation
- Needle Exchange
- Occupational Therapy
- Physiotherapy
- Planned Activity Groups
- Podiatry
- Speech Pathology
- Youth Services
- Legal Advice

## Co-located Services

- Audiology
- CentreLink Liaison
- Child Behavioural Counselling
- Mental Health
- Financial Counselling
- Gambling Counselling
- School Dental Service

## Accessing Services

Appointment based services are available by phoning 9431 1333. A referral is not necessary. Anyone can telephone or call in to access services, however, we also accept referrals from other health and welfare providers.

Last updated March 2005

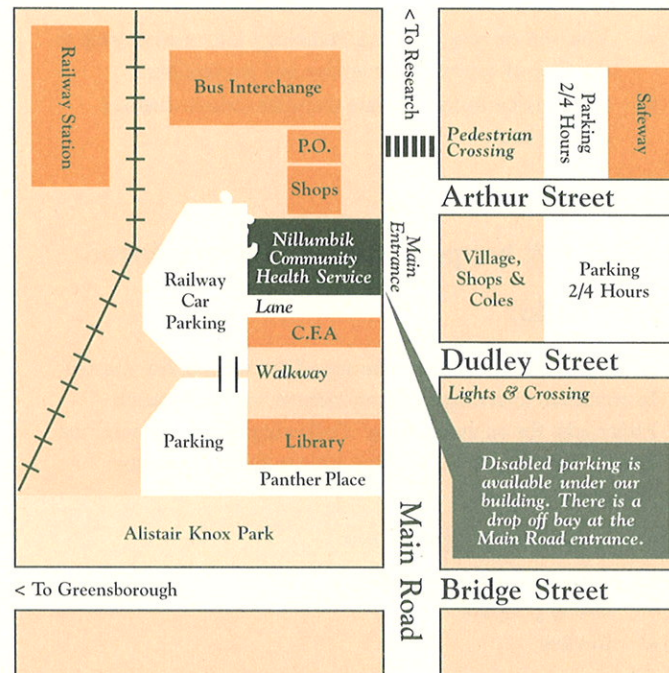
## Privacy

Nillumbik Community Health Service is committed to protecting your privacy. We are required by law to protect personal and confidential information such as information relating to your health and other personal details. We comply with all Victorian legislation relating to privacy and confidentiality, including, where relevant, the Health Services Act 1988(Vic), and the Health Records Act 2001(Vic).

If you would like access to information we hold about you or would like a copy of our Privacy Policy, please ask at reception or contact the Chief Executive Officer.

## Parking / Public Transport

Disabled and limited client parking is available under the building, otherwise parking is available behind the centre and the library. Public transport is available at the nearby Eltham Railway station and Bus interchange.



# Paediatric Speech Pathology Services

Providing assessment and therapy services for children aged birth to school entry



**Nillumbik Community Health Service**

917 Main Road Eltham 3095  
(next door to CFA Fire Station)

Telephone: 9431 1333  
Facsimile: 9431 0339

Email: [nchs@nchs.org.au](mailto:nchs@nchs.org.au)  
[www.nchs.org.au](http://www.nchs.org.au)

*Gifts of \$2.00 or more are tax deductible*

## Description of Service

A Paediatric Speech Pathology Service is available at Nillumbik Community Health Service (NCHS) to provide short to medium term assistance for families with children aged birth to school entry. Due to the high demand for this service, a waiting list applies.

### Speech Pathology Services can provide:

- Advice
- Assessment
- Therapy
- Programs to be carried out at home.
- Education for families and professionals
- Liaison with other agencies involved (preschool, school, doctors, maternal and child health nurses)

### Why Children are Referred?

Children may be referred for the following reasons:

- Delay with starting to talk
- Stuttering
- Unclear speech
- Difficulties answering questions and following directions
- Problems putting sentences together (using language)
- Difficulties playing and using social language skills

## Eligibility and Access

Children aged birth to school entry residing in the Shire of Nillumbik and experiencing speech and language concerns.

Due to the high demands placed on this service clients assessed at most risk are placed at the top of the waiting list.

Health Care Card holders and low income earners are considered a priority.

## How to contact us

Families or early childhood workers (having obtained parental permission) are encouraged to phone Service Coordination at the service to make a referral. The Service Coordinator will discuss the referral with you (if this is the best service for the child/family needs and if the family are eligible for the service based on income level) and place the child on the waiting list as appropriate.

### What can I do while waiting?

- You will be sent a Speech Pathology information pack at the time of referral with advice and suggestions.
- Seek advice from a private therapist (where deemed appropriate).

### What will happen after you have referred your child?

When your name comes to the top of the waiting list you will be contacted to arrange an appointment with the Speech Pathologist for an assessment. Following the assessment, the Speech Pathologist will discuss options for the next step.

These may include:

- A block of therapy sessions
- A home activity program
- Group program
- Review

- No further contact if the child's skills are age appropriate
- Referral to another agency for further assessment and/or therapy

## Fees

Fees apply to Speech Pathology and are based on the family income.

Please enquire about the NCHS fees policy at the time of referral.

NCHS policy is that individuals will not be excluded due to an inability to pay.

