

Aim

- To offer people and their carers whose primary disability is of a physical nature, choices in the types of care they need to support them within their home.
- To provide levels of support and services beyond what is already available to them.
- To work with people, families, organisations and service providers to encourage coordination, flexibility and quality service provision.
- To assist with transition between various types of care.
- To provide a service which is centred on the needs of individuals and their quest for an acceptable quality of life and independence within their own home and local community.
- To ensure clients rights are upheld.

Who Is Eligible?

People with complex care needs associated with a disability, including:

⇒ Children from six to eighteen years who live with their families

⇒ Adults up to 70, who live alone, or with a carer who may be ageing, unwell or in need of support.

⇒ People who require help to coordinate the services they need.

⇒ People who want to continue living at home and reside within the municipalities of:

- Banyule
- Whittlesea
- Darebin
- Nillumbik

Referrals will be taken from:

People with disabilities, their carers and friends, and service providers. People are accepted onto the Linkages service on the basis of their need. Client or carer permission is essential for the transfer of confidential information. Acceptance into the Program depends on suitable eligibility, available places, and a demonstrated need for Case Management.

How Can We Help?

Northern Disability Linkages strives to be flexible and creative in responding to each person's needs. A holistic assessment and care plan will recognise and be sensitive to the specific and cultural needs of the client and carer. A fee for service applies and is based on income.

The Linkages Program is funded by the Federal and State Governments.

Some agencies accessed by the Case Manager to assist people with their care include:

- Personal Care
- Home Nursing
- Attendant Care
- Transport
- Specific Equipment
- Home Care
- Social & Recreational Activities
- Meals
- Respite- for Carers

Northern Disability Linkages

Provides Case Management for people and their families with disabilities who have complex and high support needs living at home.

Program Manager.
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